

# An Open Letter to MDs



## Why Picking Supreme Makes Good Business Sense

Dear Managing Director,

Running and growing a business can be one of the most rewarding things you do in life...it can also be one of the most frustrating and challenging accomplishments you embark on. As a small business ourselves, we understand that you need solutions that enable you to run your business the way you want without putting a strain on your two most valuable resources - time and money. That's why we started Supreme Systems.

Our entire focus is on helping small and mid-size businesses get ahead by using technology effectively to help make their businesses more productive and in turn more profitable. We believe that IT should be the least of your worries which is why we promise that if you choose Supreme as your trusted IT partner your staff will have fewer IT issues and when they do have issues we will strive to resolve them as fast as we can

I would like to highlight three things that set us apart from other technical support companies:

1. We offer a 30 Day Money Back Guarantee to all our clients to make choosing Supreme easy. This means if we are unable to meet your expectations and resolve your issues to your satisfaction we will give you your money back and you can cancel your contract.
2. We guarantee a 1-hour response time to your network emergencies to minimize down-time.
3. Our stock answer is YES! Even if your query does not fall within our remit we will always try to help so just ask.

Finally, I want to promise you that I will be accountable for every work we do – so I will on a monthly basis check in with you to ensure we are still meeting your expectations.

I hope you do decide to choose Supreme – if you have any further queries please contact me direct on 0121 309 0060.

Kind regards,

**STEVEN PALMER**  
Technical Services Director  
Supreme Systems



Stop worrying about your IT – Give us a call now and see for yourself why many businesses choose Supreme Systems - an IT Company you can trust.

