

An Open Letter to Office Managers

IT needn't be a bother when you **CHOOSE** Supreme!



Dear Office Manager,

Dealing with IT queries for many Office Managers can seem like a constant struggle. You find it hard to reach your IT Company to get your issues reported and when you do get them reported it seems like a lifetime before the issue is resolved. Meanwhile you have a team of disgruntled colleagues who just don't seem to understand that you are doing your best to get their issues addressed.

Let the Supreme Team relieve some of those pressures.

We **GUARANTEE** to:

1. Answer all calls to our helpdesk within 3 rings and have strict resolution times for your issues.
2. Give you your own designated technical engineer who will know your business in and out.
3. Give you your own helpdesk online portal where you can log and track issues easily.
4. Let our Client Services Managers take the hassle out of liaising with third party providers so you can focus on more important issues.
5. Our stock answer is YES! Even if your query does not fall within our remit we will always try to help so just ask.

I hope you do decide to choose Supreme Systems. I will be personally accountable for every work we do so you can call me direct on 0121 309 0060 if we fail to meet your expectations.

Kind regards,

STEVEN PALMER
Technical Services Director
Supreme Systems



Stop worrying about your IT – Give us a call now and see for yourself why many businesses choose Supreme Systems - an IT Company you can trust.

